



FCI Global USA, Inc.

Information and Registration

P A C K A G E

for

CGFNS & NCLEX-RN

Online Review Course

2005 - 2006

3000 Dundee Rd. Suite 209, Northbrook, IL 60062

Tel. (847) 498-3399 Fax. (847) 412-9570

www.fciglobalusa.com

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WELCOME LETTER

Welcome to FCI GLOBAL USA, Inc!

We would like to present our Online Review Course for CGFNS / NCLEX-RN Examinations.

Be aware, that it is specifically targeted for **International (Eastern European)nurses!**

1. Today's world offers many opportunities for Nurse Professionals. Licensure as a Registered Nurse in the United States helps you to gain the competitive edge you need to achieve your career goals.
FCI Global USA, Inc. can give you a hand to open the door to a world of opportunity and make your professional dreams come true.
2. Each year many **international nurses** fail the CGFNS / NCLEX-RN Examinations required for US RN licensure because of an inadequate preparation. In 2003 the average pass rate for **non-US graduates** taking the NCLEX-RN exam for the first time was 53.2%. The 2003 pass rate for **foreign nurses** who had previously failed to pass the NCLEX-RN exam was 24.8%
3. There are several reasons for the low pass rates for nurses educated in **nursing schools outside the United States**:
 - a. There is a significant difference in **nursing educational curricula** between the Eastern European countries and the USA.
 - b. The **practice of nursing itself** is not similar, either
 - c. CGFNS and NCLEX-RN® candidates are required to utilize **critical thinking skills** to correctly answer application- and analysis-level test questions on the exam. This type of reasoning is not usually taught in **foreign nursing schools**.
 - d. Multiple-choice questions are not used in most overseas nursing programs, so this type of testing is a concern for many Eastern European nurses.
 - e. Questions on the CGFNS and NCLEX-RN exams reflect American values and norms. It is difficult for the **international nurse** to recognize these cultural themes and understand how they influence decision-making and nursing care in the United States
 - f. English is a second language for **non-US graduates** and its level often impacts the ability to provide the correct answers in the given time.
4. FCI Global USA, Inc understands the challenges facing **Foreign Graduate Nurses'** ability to pass the CGFNS / NCLEX-RN Examinations and has designed absolutely unique CGFNS / NCLEX-RN Online Review Course to meet specific needs of Eastern European Nurse, residing in the USA and around the globe.
 - a. FCI Global USA, Inc. trains for the CGFNS / NCLEX-RN Examinations. We provide the tools **international nurses** need to develop critical thinking skills to answer tricky exam questions.
 - b. We review the **nursing content** that is frequently tested, but more importantly, we show you how to use this knowledge to make correct **nursing judgments**. This gives you the confidence you need to walk into the CGFNS / NCLEX-RN Examinations prepared and ready to pass.
 - c. The FCI Global USA, Inc. CGFNS / NCLEX-RN Online Review Course specifically targeted for International (Eastern European) nurses includes a variety of experiences for taking multiple-choice tests. It is evaluating understanding and comprehension, gives test-readiness and prepares on every step of the way.
 - d. It specifically contains materials that are not available to graduates of Foreign (non-US) Nursing schools.
5. Some key facts we want to you know:
 - a. Our **instructors** US Doctors (MDs), Nurses (RN), and Consultants (ND, APRN and BC Certified) have significant experience in preparation of foreign nurses for the CGFNS / NCLEX-RN Examinations.
 - b. People who signed up for our program just in several months were already able to pass training session with an average score between 55-75% .To pass the board Nurse needs about 65-70% correct answers are required.

6. Within FCI Global USA, Inc. CGFNS / NCLEX-RN Online Course you will be taught various skills, such as:
- a. Find in any State board exam question keywords and key concepts which are going to help you choose right answer and rule out any distracters from the question
 - b. How to use test-taking strategies to improve your performance on CGFNS / NCLEX-RN Examinations.
 - c. How to read and solve in 60 seconds (standard time allowed by board for 1 question)
 - d. How to go through most heavily tested topics of theory and questions
 - e. How to recognize/prioritize underlying problem in any question
 - f. Teaching is based on the most updated and time-proven methods of preparation to CGFNS / NCLEX-RN Examinations.

On behalf of FCI Global USA Inc staff, best wishes for a bright nursing future!

We will teach you how to win!!!

GETTING STARTED

Today you have received a Information and Registration Package from FCI Global USA, Inc. regarding CGFNS and NCLEC-RN Online Review Course. Sure there is a lot of information and too many pages.

What you need to do?

1. Read our Welcome Letter.
2. Get acquainted with us by browsing our website: www.fciglobalusa.com. There you will find information about FCI Global USA, Inc. National and International Services.
3. Please, pay attention to the various articles regarding nursing shortage in USA.
4. Remember, RNs salaries stated on the US Department of Labor (Bureau of Labor Statistics) website www.bls.gov. could be yours in a matter of months!
5. Now try to feel yourself as a part of RN professional team which is in a very high demand on the US job market,
6. Then we would like you to carefully fill out FCI Global USA, Inc. **CGFNS / NCLEX-RN Online Review Course "Application"**.
7. Make sure you prepared **Copies of all Documents** stated in the **Application**.
8. Check if the computer you will be using for our Online Review Course meets the minimum requirements stated in "**System Requirements**" document provided with your package.
9. We encourage you to ask us the questions regarding any information you would like to clarify from the FCI Global USA, Inc. package.
You can reach management at: **(847) 498-3399, 847-4983399** Mon.-Fri. 9am-7pm. Our friendly staff will be glad to answer all of your questions!
10. Carefully read the enclosed "**Enrollment Agreement**" and sign it.
11. FCI Global USA would like you to conference with our teaching staff at your convenience.
Please call us at **(847) 498-4499, 847-4983399 (Mon, Tues, Wend. 4pm-5:30pm)** to make appointment with our Instructors, and get answers to any questions regarding the **Curriculum and Course materials**.
12. If you are still not sure about technical preferences of the computer you will be using for FCI Global USA, Inc. Online Review Course, please make an appointment with our **Technical Support Manager** by calling the number provided above.
13. Mail to carefully signed **Application, Enrollment Agreement** together with the **Copies of the required documents** to:

FCI Global USA, Inc.
3000 Dundee Rd., Suite 209
Northbrook, IL 60062

or **e-mail** to: info@fciglobalusa.com

or **fax** to: (847) 412-9570

14. For your convenience we accept all Credit Card (including American Express and Discovery) as well as Debit Card payments over the phone.

Be prepared to start on the announced day!

SYSTEM REQUIREMENTS

Dear Customer,

This is a table with basic **Computer Requirements**. The computer that you are using has to meet at least the minimum requirements listed in the table below and you must be able to install our program on the computer you will be using in FCI Global USA, Inc. Online Review Course.

Thank you,
Technical Support Manager
FCI Global USA, Inc.

System Requirements:

Hardware	Minimum	Recommended
Microprocessor:	Pentium® or compatible	Pentium IV® or compatible
Memory:	32 MB of RAM	256 MB of RAM
Operating System:	Microsoft Windows 98SE ® or higher version	Microsoft Windows XP ® or higher version
Screen Resolution:	800 x 600	1024 x 768
Web Browser:	Internet Explorer 5.5® or higher version	Internet Explorer 6® or higher version
Internet Connection:	20 Kbps Dial-Up Internet Connection	Broadband Cable or DSL Internet Connection
Minimum Free Hard Drive Space:	1 MB	2 MB

Getting Started with Audio/Video Conference Software

I. Downloading Audio/Video Conference Software.

1. Double click on the icon to open Internet Explorer.



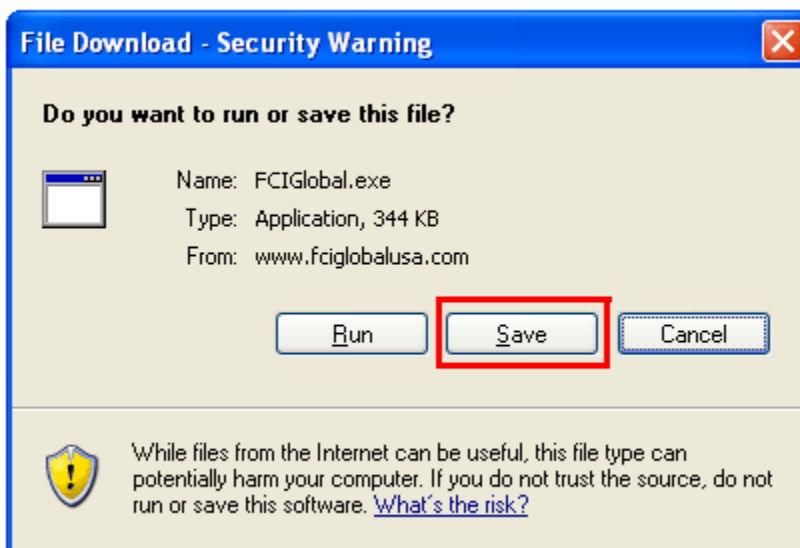
2. In the Address field type: **http://www.fciglobalusa.com/FCIGlobal.exe**



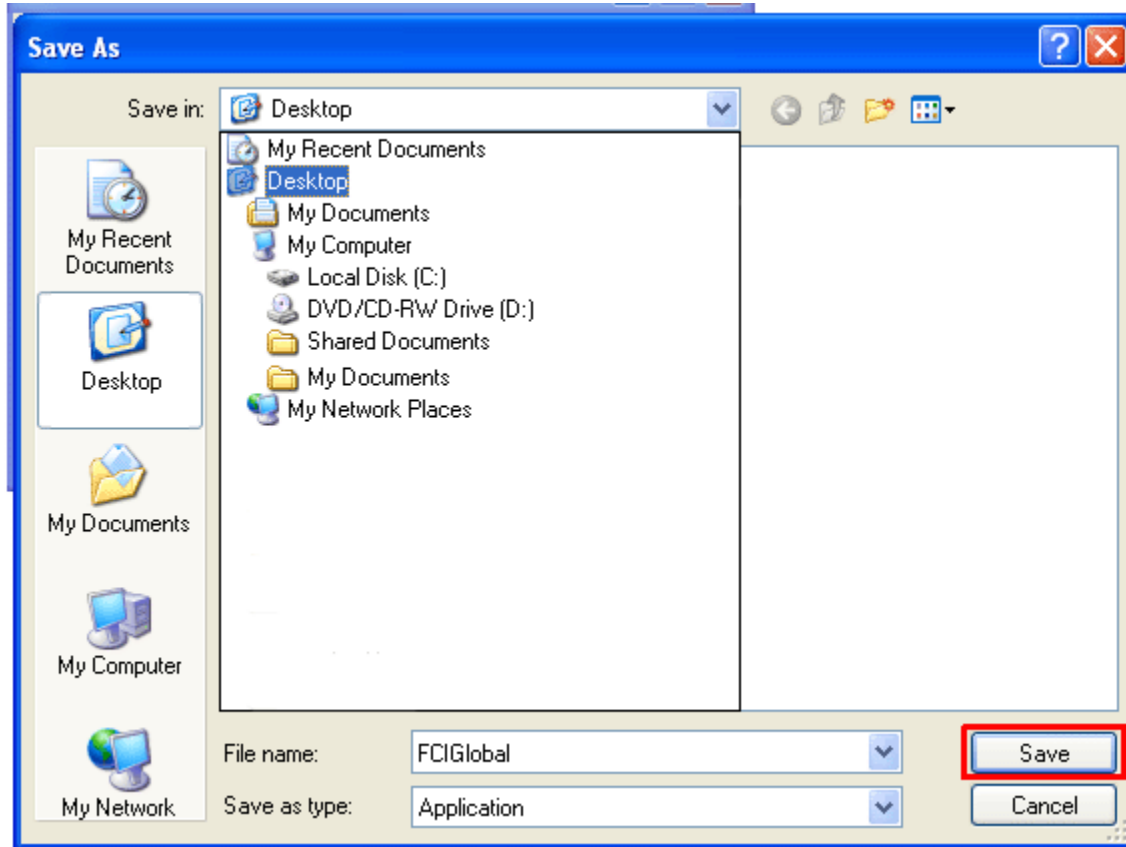
3. Click “Go”




4. Menu will pop up. Click “Save”



5. Select the folder or destination of where you would like to save the file. In our case the destination is “Desktop”.



After you have selected the destination, Click “Save”

6. Install the program you have downloaded (**FCIGlobal.exe** → ).

7. Run the program you have installed (**Conference** → ).

GOOD LUCK!

USER MANUAL

Dear Customer,

Enclosed you will find a complete **User Manual** to the software program you will be using in your CGFNS & NCLEX Online Review Course.

Do not get scared ☺

This is not as difficult as it may seem!

You do not need to explore or memorize the entire manual.

Use this manual after you have already installed the Video/Audio Conferencing program (we will be providing instructions for downloading and installation via e-mail before the class starts or during the Tech. Support Session). The purpose of this complete manual is only for your understanding of all the functions of the program:

- File Menu
- Member Menu
- Browser Menu
- Chat Menu
- Web Cam Menu
- View Menu
- Help Menu
- Miscellaneous
- Questions & Answers

If you have any problems understanding the instructions or what is written in the user manual, we can help you go over them, as well as provide any help you need with installing the program. Just call:

(847) 498-3399
Ask for Technical Support

For basic questions and answers see page 9 of this document.

Thank you,
FCI Global USA, Inc.

USER MANUAL

USER INTERFACE:

- **File Menu - Login, Logout, Exit, Options**
 - **Member Menu - Invite, Stop speaking, Reject, Ban, View details**
 - **Browser Menu - Back, Forward, Stop, Refresh, Home, Synchronize, Save URL as, Add to favorites**
 - **Chat Menu - Clear for all, Copy, Select all, Save as, Print, Options**
 - **Web Cam Menu - Clear for all, Copy, Select all, Save as, Print, Options**
 - **View Menu - Conferences list, Video preview, Audio Controller, Text chat, Status bar**
 - **Help Menu - Contents and index, Home page, About**
 - **Miscellaneous - Other options and forthcoming add on modules**
 - **Questions & Answers - Questions and Answers section**
-

USER INTERFACE



File Menu:



Login - Left click to log back into the conference room after using the logout option.

Logout - Left click to log out of the conference without actually closing the software down altogether.

Exit - Left click to exit the conference software completely.

Options - Left click to open the options menu dialogue box. There are four tabbed boxes called 'General settings', 'User Settings', 'Sounds settings', and 'Hot Key'. Left click on the relevant tab to see each dialogue box.

General

General | Information | Sounds | Hot Keys

Please enter your first and last name (max. 64 chars):
John Smith

Please enter password (max. 32 chars):

If you are a moderator and know your password, please insert it here.

To change Internet options click the Edit button.

Allow multiple rooms to be run at the same time
Please check on this box if you want to be able to run more than one room at a time on your computer.

Interface Language: English

General

General | Information | Sounds | Hot Keys

First name (max.64 chars): Last name (max.64 chars):

E-Mail address (max.256 chars):

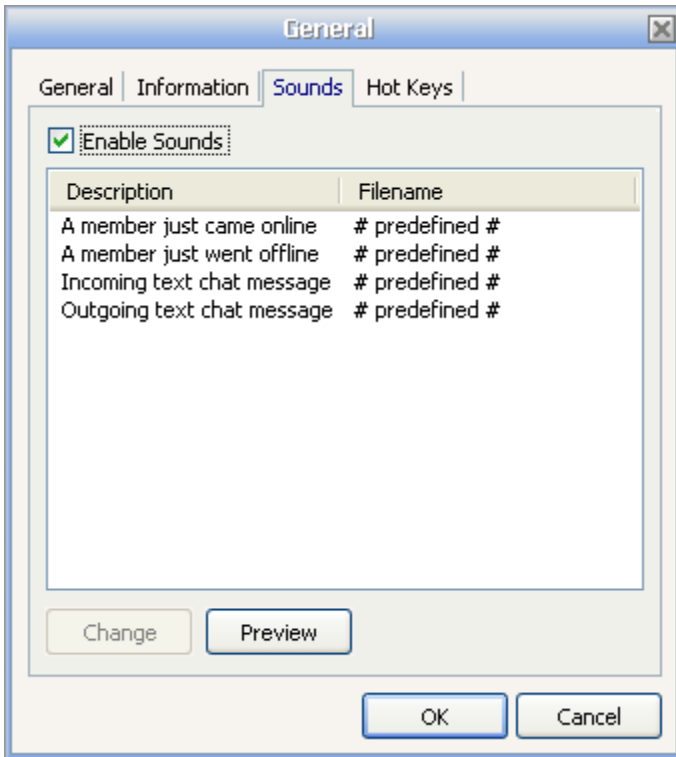
Home page URL (max.1024 chars):

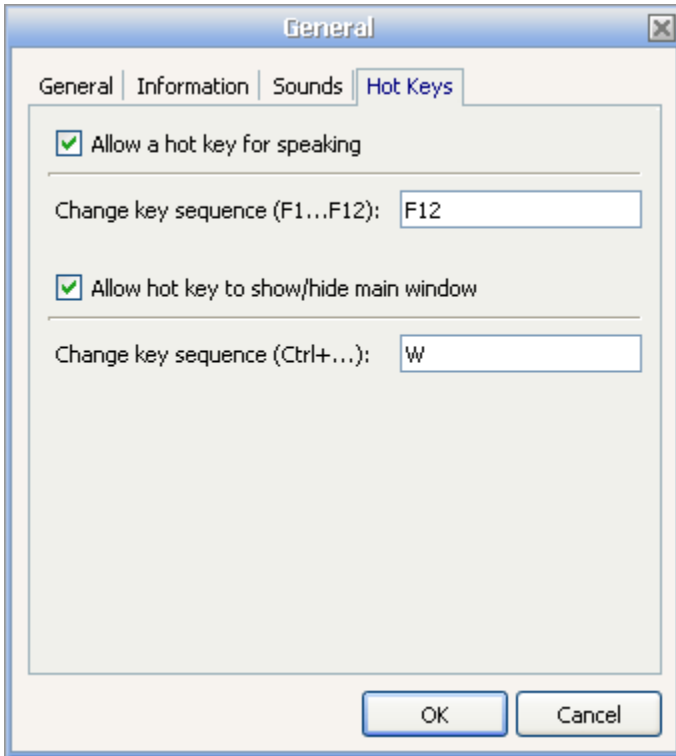
Description (max.2048 chars):

I want other members to be able to view my profile

Under the general settings tab- The first box is where your screen name is input. Screen names can be up to 64 characters in length. The next box is where your moderator password is input if you have one. This can be up to 32 characters in length. In the next section, place a tick in the box if you wish to be automatically re-connected to the main server if you lose your connection at any time. The final option allows you to modify your Internet options.

Under information settings tab- Here you can fill out a user profile and conference configurations. The top two boxes allow you to input your first and last name, the box below is where you can input your regular contact e-mail address. Below that you can type in the URL for your main website if you have one. It is also possible to add a logo in bitmap form. left click on the button to the right of the input box to browse to the location of your image. The large box at the bottom allows for the addition of a brief description to explain your business and introduce yourself. Finally, at the bottom is a check box, placing a tick in this box will allow other users of the room to view these details by using the View details option from the Members menu.





Under sounds settings tab- Here you can choose to enable or disable any of the sounds you hear in the software, such as the sound for when someone enters or leaves the room. All the sounds shown in the list you see here, can be enabled or disabled using the check box.

Under Hot Key tab- Here you can the change your hot key/talk button to what ever Function key you like.



Members Menu:



Right click on a members name in the list of members to get this box to appear.

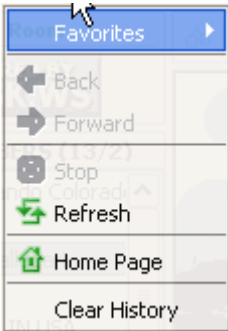
Most of these options are only available to if you are the moderator of the room.

View details - Left click to view the selected member's profile.



Browser Menu:

The browser operates in much the same way as Internet Explorer. Note that when you view or change pages in the browser window, only you will see the changes you make. The exception to this is when a moderator uses the synchronize option, in which case the browser content will change for everyone in the room and display the same page that is currently in the moderators browser window.



Back - Left click to return to previous web page in the browser window.

Forward - Left click to go to next web page in the browser window.

Stop - Left click to interrupt and stop the browser when finding a web page.

Refresh - Left click to refresh a web page in the browser window.

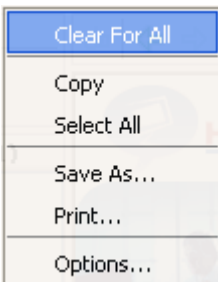
Home - Left click to return to the home page set by the rooms owner.

Add to favorites - Left click to add the current web page URL to your favorites list.

Synchronize - Click on the arrow at the far right of the address bar synchronize the current web page so that it shows in the browser window of all members in the room. If a new member enters the room after you have synchronized the page, you will normally have to click on this again so that the new member sees the new page.



Chat Menu:



From the chat menu you can configure the settings for the text chat area.

Clear for all - Left click to clear the contents of the text chat main area.

Copy - Left click to copy any text you have highlighted in the text chat area. To highlight text to copy left click and hold the mouse button at the start of the text you wish to copy, then move the mouse pointer over the text until you have highlighted all the text you want, then let go.

Select all - Left click to select all the text in the text chat area.

Save as - Left click to save the contents of the text chat area to your hard drive.

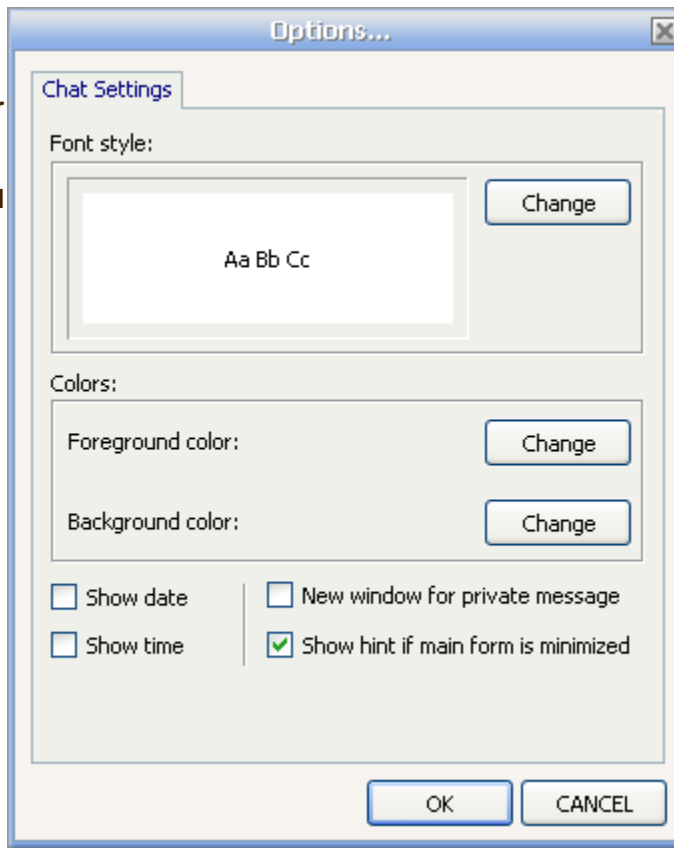
Print - Left click to open the print options dialogue print the contents of the text chat area.

Options - Left click to open the main text chat area dialogue box. Here you can select the font style for chat area and the colors you wish to have for text background. Below this there are 4 check boxes, the options you require by left clicking the box and checking it with a tick. When you have finished selections click OK to confirm.

Date and time stamps. Check the relevant box to date, time or both each time you enter text in the area.

New window for private message. When this is and you get a private message from someone, the message will open in a separate window.

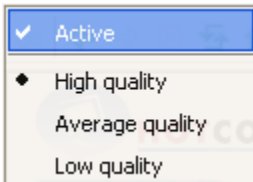
Show hint if form is minimized. When this is and you have the conference room minimized on desktop, you will get a small pop-up from the task when someone types something in the room. This if you are busy doing multiple tasks but want to eye on when there is something being typed in the area.



box and
options
the text
and
select
making
display
chat
selected
selected
your
bar
is useful
keep an
text chat



Web Cam Menu:

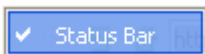


From the Web Cam menu you can configure the settings for the web cam feature, also enable or disable the web cam. chat area. Also to keep the voice quality clear and crisp the web cam will turn off once a room has more than 25 people in it.

When you have a web cam connected to your PC and you have this option enabled, you will be able to view the web cam image of the person currently speaking in the room. The person currently speaking will appear at the bottom of the members list and have a small speaker icon to the left of their name. Anyone who tries to speak at the same time will be placed in a queue and their names will appear in order below the current speaker. Your place in the queue is also denoted by a number on the speaker icon next to your name.



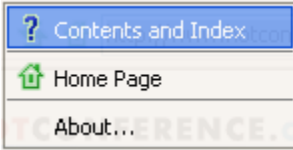
View Menu:



From the view menu you can select if you want the Status bar visible or not.



Help Menu:



Contents and index - Left click to access the help files.

Home page - Left click to return to the browser home page.

About - About this software.



Miscellaneous:

● **Status bar** - The status bar shows information about the current status of the room and your internet connection.

● **Request Desktop Sharing** - This allows you to integrate a PowerPoint presentation into the conference room.

● **Phone to PC** - It is intended that a further module will be added to allow phone to PC and PC to phone connectivity.

● **Full Duplex** - This allows small groups of people to all be able to speak at the same time. For those with a reasonable specification of PC and fast connection, multiple web cams may also be possible.



Questions & Answers:

Q. What operating systems are supported for The Conference Software?

A. From Windows **98 SE** thru Windows XP, Windows 98 **first edition is not supported.**

Q. Error, The Audio/Video conference software was not installed properly. Please launch the installation process again.

A. Remove all instances of The Conference Software from your PC including add/remove programs and Reinstall software.

Q. Getting this error message trying to connect to conference room. **!ROOMS SERVER WAS NOT FOUND**

A. This could be caused by different things, like server maintenance, upgrades and more and is just a temp problem.

Q. I get an error message indicating it was not possible to enter or create a second room.

A. Close down all open conference rooms, then start to open a room, but do not enter the room, click cancel, then click file, options, and check the box to allow multiple rooms, then you will be all set.

Q. Does The Conference software support MAC, computers?

A. Currently it supports windows only, a Mac and Linux version will hopefully come in 6 to 9 months.

Q. When I attempt to use my download link for my room, I get the following message within the frame in my admin area This object has been blocked. If I use my link from an external browser page, I get a 403 forbidden message.

A. This could only come from a firewall or internet security issue on your PC.



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www.fciglobalusa.com

Enrollment Agreement

1. The Client's Right to Cancel

- The **Client** has the right to cancel this **Enrollment Agreement** (further "**Agreement**") until midnight of the fifth (5th) business day after the **Client** has signed this **Agreement** and has been admitted to the FCI Global USA, Inc. (further "**FCI Global**") **CGFNS-NCLEX Online Review Course** (further "**Review Course**").
- Notice of cancellation shall be in writing to: **Director of Admissions** at the address above.
- If the **Client** does not give notice in writing and has an unexplained absence of 2 educational weeks (a total of **24 training hours**), it constitutes constructive notice of cancellation to the **FCI Global Review Course**.

2. Refund Policy-Rules and Regulations

- A. Because of the limited number of spaces allotted per class, this **Agreement** may not be terminated.
If the **Client** purports to terminate this **Agreement** then the **Client** shall be responsible for the entire cost of the **Review Course**.
If **Client** terminates the **Agreement**, then **FCI Global** is authorized to charge the **Client's** credit card for all tuition and fees, less payments previously made, in full set forth in Paragraph 3 set forth below.
- B. **FCI Global** shall mail a written acknowledgment of the **Client's** cancellation or written withdrawal to the **Client** within 15 calendar days of the postmark date of notification.
- C. If **FCI Global** cancels or discontinues a course, the **Client** shall have all tuition, fees, and other charges refunded except for initial **Application/Registration fee**.
- D. **Application/Registration fees** shall be chargeable at initial enrollment and shall not exceed \$100.0. Deposits and/or down payments shall become part of the tuition.
- D. All applicable refunds to the **Client** shall be made by **FCI Global** within 30 calendar days from **FCI Global** announcement regarding cancellation or discontinuation of the **Review Course**.

3. Tuition & Fees for Review Course

Application Fee	\$100.00
Books	Included
Technical Instruction	\$20.00
Tuition Cost	\$3000.00
Total Cost	\$3120.00
<hr/>	
Required Deposit	\$420.00

In the event that you do not have a major credit card, \$250.00 cash is required deposit. If there are no problems with your tuition payments throughout your payment plan, the \$250.00 will be applied to your final payment.

I, _____, hereby authorize FCI Global to charge the above credit card for my \$100.00 non-refundable registration fee.

(Signature)

I, _____, hereby authorize FCI Global to charge the above credit card for my first monthly fee of \$320.00

(Signature)

7. Purchase Amount

A. REGISTRATION FEE

A registration fee of \$100.00 is required up front to secure a place.
If you agree with this fee, please initial here.....INITIALS

B. TECHNICAL SUPPORT FEE

A Technical support fee of \$20.00 is required up front to secure a *Private Technical Support Session* with the System Manager.
If you agree with this fee, please initial here.....INITIALS

C. TUITION

The complete course of the Review Course you have signed up for is set at **\$ 3000.00.**
If you agree with this amount, please initial here.....INITIALS

D. PREFERRED METHOD OF PAYMENT (please check one)

- Check Cash Money Order Credit Card

E. Payment Arrangements

Payment #1 (Deposit) of (**Registration fee, Technical Support fee and 1st installment of \$300**) should be paid on the day of signing this contract.
The balance of \$2700.00 shall be paid in (Five) installments as follows:
Payment #2 \$600
Payment #3 \$600
Payment #4 \$600
Payment #5 \$600
Payment #6 \$300

If you agree to these amounts, please initial here..... INITIALS

F. ARRANGEMENT SPECIFICATIONS: 1st payment is due two weeks prior to classes beginning. For

your convenience, when you pay by check, you expressly authorize, if your check is dishonored or returned for any reason, to electronically debit from your account the check amount and debit a dishonored check fee not to exceed the state maximum limit, plus any applicable sales tax. The use of a check for payment is your acknowledgment of this policy and its terms.

8. MISCELLANEOUS:

If the *Client* is in default then *FCI Global* may recoup its Attorneys fees and costs in order to enforce the terms and conditions of this *Agreement*.

FCI Global may charge interest of 1 ½ % per month on all outstanding fees, charges and costs.

If **FCI Global** files suit to enforce the terms and conditions of this Agreement, the parties agree that the parties may file suit only in the Circuit Court of Cook County, Illinois.

This agreement shall be interpreted in accordance with the laws of the State of Illinois.

I understand that this full Agreement is a binding and legal document. All included pages are equally binding, and by signing and initialing said pages I hereby agree to all of the terms set forth in this Agreement. I acknowledge that the information in this document has been fully explained to me and I understand all of the terms of this Agreement.

_____ Signature of the Client _____ Date

GENERAL WAIVER AND RELEASE#1

The given release is being given by the current and or perspective **Client** of the **FCI GLOBAL** for the benefit and on behalf of **FCI GLOBAL**.

The Client hereby acknowledges and certifies that he/she will not at any time hold **FCI GLOBAL** responsible for authentication or verification of the documents provided to **FCI Global**.

FCI GLOBAL has provided with disclaimer that it cannot and will not certify truthfulness or correctness of the documents or statements submitted in reference to these documents.

FCI GLOBAL shall only work with the information and documents provided by the **Clients** to the **FCI GLOBAL** and the records provided shall be translated and/or evaluated precisely and to the best of the **FCI GLOBAL** information and belief.

The given waiver and release is reasonable, fair, and conscionable and is in the interests of all parties involved.

ALL PARTIES HAVE BEEN MADE AWARE OF THE PROVISIONS OF THE WAIVER AND GIVEN OPPORTUNITY TO REVIEW AND APPROVE.

FCI GLOBAL USA, Inc. _____

Date: _____

The Client: _____

Date: _____

GENERAL WAIVER AND RELEASE#2

The given release is being given by the current and or perspective **Client** of the **FCI GLOBAL** for the benefit and on behalf of **FCI GLOBAL**.

The Client hereby acknowledges and certifies that he/she will be solely responsible for following all requisite steps in applying for the *CGFNS and/or NCLEX tests*

The Client hereby certifies and verifies that he/she shall follow all stages of application to the best of his/her abilities and shall follow instruction of **FCI GLOBAL** or its agent, if any.

FCI GLOBAL hereby disclaims its involvement in **the Client's** actual application preparation for the listed above *CGFNS and/or NCLEX tests*.

The given waiver and release is reasonable, fair, and conscionable and is in the interests of all parties involved.

ALL PARTIES HAVE BEEN MADE AWARE OF THE PROVISIONS OF THE WAIVER AND GIVEN OPPORTUNITY TO REVIEW AND APPROVE.

FCI GLOBAL USA, Inc. _____

Date: _____

The Client: _____

Date: _____

GENERAL WAIVER AND RELEASE #3

The given release is being given by the current and or perspective **Client** of the **FCI GLOBAL** for the benefit and on behalf of **FCI GLOBAL**.

FCI GLOBAL hereby acknowledges that it is in the business of providing academic training for *Foreign Nurses* (educated out of the USA) for the *CGFNS and/or NCLEX tests*.

FCI GLOBAL USA, Inc. disclaims its responsibility for academic and/or practical achievements on the *CGFNS and/or NCLEX tests*.

FCI GLOBAL USA, Inc. hereby disclaims its liability for the **Client's** readiness for the *CGFNS and/or NCLEX tests*.

The given waiver and release is reasonable, fair, and conscionable and is in the interests of all parties involved.

ALL PARTIES HAVE BEEN MADE AWARE OF THE PROVISIONS OF THE WAIVER AND GIVEN OPPORTUNITY TO REVIEW AND APPROVE.

FCI GLOBAL USA, Inc.: _____

Date: _____

Client: _____

Date: _____

FRYQUENTLY ASKED QUESTIONS

I. What is RN in the United States of America?

1. Who is RN?

RN (Registered Nurses) is a name for professionals, working in the United States healthcare.

2. What is the difference between Nursing education in the Eastern Europe and the United States?

Before 1990 in all the Eastern European Countries *Nursing education* was considered a professional degree. Generally *Nurses* were graduating from two kinds of Schools:

1) **First type**, where *Nursing education* was combined with the **Secondary education**. Nurses were entering the Nursing schools immediately after 8th or 9th grade and were staying in the Nursing Schools for 3 or more years, depending on desired qualification.

2) **Second type**, where *Nursing education* was available to the *Nurses* with completed **Secondary education** and they were spending in the Nursing schools 2-3 years depending on depending on desired qualification.

After graduation from the **Nursing Schools** of both types student were commonly entitled

For the following qualifications:

- ◆ “General Nurse” -2 years
- ◆ “Midwife” -3 years
- ◆ “Pediatric Nurse” -3 years
- ◆ “Feldsher” -4 years

Both types of education weren't considered academic, and there were no Degrees in Nursing in Eastern European countries then.

3. What kind of education is required to become a Registered Nurse in the USA?

In the United States almost every profession, requires academic education.

Nursing academic education has its common degrees:

- ◆ *Associated Degree in Nursing* -2 years of education
- ◆ *Bachelor's Degree in Nursing* -4 years of education
- ◆ *Master's Degree in Nursing* -6 years of Education
- ◆ *PhD (Philosophy Doctor) in Nursing* -8 years of Education

4. Is “RN” an academic Degree?

RN (Registered Nurse) is not an academic Degree. It is a **License** which permits holder of a *Nursing Degree* of any type (Associated Degree, Bachelor's Degree, Master's Degree, PhD) to contact the patients.

5. Is a Nursing profession considered a Medical Science profession in the USA?

No, it isn't. It is a Health Science Profession.

6. Is a Nursing Degree (Associated Degree, Bachelor's Degree, Master's Degree, PhD) considered a Medical Science Degree in USA?

No, it isn't. It is a Health Science Degree.

7. How many Registered Nurses work in the United States now?

Registered Nurses constitute the largest healthcare occupation, with about 2.3 million jobs.

8. What is an expectation for the RN job market for the future years?

More new jobs are expected to be created for **Registered Nurses** than for any other job occupation. Job opportunities are expected to be very good.

9. What is a nature of work for RNs in the USA?

Registered Nurses (RNs) work to promote health, prevent disease, and help patients cope with illness. They are advocates and health educators for patients, families, and communities. When providing direct patient care, they observe, assess, and record symptoms, reactions, and progress in patients; assist physicians during surgeries, treatments, and examinations; administer medications; and assist in convalescence and rehabilitation. **RNs** also develop and manage nursing care plans, instruct patients and their families in proper care, and help individuals and groups take steps to improve or maintain their health. While State laws govern the tasks that **RNs** may perform, it is usually the work setting that determines their daily job duties.

10. What is a Hospital Nurse in the USA?

Hospital nurses form the largest group of nurses. Most are staff nurses, who provide bedside nursing care and carry out medical regimens. They also may supervise **Licensed Practical Nurses and Nursing Aides**. **Hospital nurses** usually are assigned to one department, such as surgery, maternity, pediatrics, the emergency room, intensive care, or the treatment of cancer patients. Some may rotate among departments.

11. What is an Office Nurse in the USA?

Office Nurses care for outpatients in physicians' offices, clinics, ambulatory surgical centers, and emergency medical centers. They prepare patients for, and assist with, examinations; administer injections and medications; dress wounds and incisions; assist with minor surgery; and maintain records. Some also perform routine laboratory and office work.

12. What is a Nursing Care Facility Nurse in the USA?

Nursing Care Facility Nurses manage care for residents with conditions ranging from a fracture to Alzheimer's disease. Although they often spend much of their time on administrative and supervisory tasks, **RNs** also assess residents' health, develop treatment plans, supervise **Licensed Practical Nurses (LPN)** and **Nursing Aides**, and perform invasive procedures, such as starting intravenous fluids. Such nurses also work in specialty-care departments, such as long-term rehabilitation units for patients with strokes and head injuries.

13. What is a Home Health Care Nurse in the USA?

Home Health Nurses provide nursing services to patients at home. **RNs** assess patients' home environments and instruct patients and their families. **Home Health Nurses** care for a broad range of patients, such as those recovering from illnesses and accidents, cancer, and childbirth. They must be able to work independently and may supervise **Home Health Aides**.

14. What is a Public Health Nurse in the USA?

Public Health Nurses work in government and private agencies, including clinics, schools, retirement communities, and other community settings. They focus on populations, working with individuals, groups, and families to improve the overall health of communities. Such nurses also work with communities to help plan and implement programs.

Public Health Nurses instruct individuals, families, and other groups regarding health issues such as preventive care, nutrition, and childcare. They arrange for immunizations, blood pressure testing, and other health screening. These nurses also work with community leaders, teachers, parents, and physicians in community health education.

15. What is an Occupational Health Nurse in the USA?

Occupational Health Nurses, also called Industrial Nurses, provide nursing care at worksites to employees, customers, and others with injuries and illnesses. They give emergency care, prepare accident reports, and arrange for further care if necessary. Such nurses also offer health counseling, conduct health examinations and inoculations, and assess work environments to identify potential or actual health problems.

16. What is a Head Nurse or a Nurse supervisor in the USA?

Head Nurses or Nurse Supervisors direct nursing activities, primarily in hospitals. They plan work schedules and assign duties to nurses and aides, provide or arrange for training, and visit patients to observe nurses and to ensure that the patients receive proper care. Such nurses also may ensure that records are maintained and equipment and supplies are ordered.

17. What is a Nurse Practitioner in the USA?

Nurse Practitioners provide basic, primary healthcare at the advanced level. They diagnose and treat common acute illnesses and injuries. *Nurse Practitioners* also can prescribe medications—but certification and licensing requirements vary by State.

18. What other kinds of Advanced Practice Nurses exist in the USA?

Other kinds of *Advanced Practice Nurses* include:

- ◆ *Clinical Nurse Specialists*
- ◆ *Certified Registered Nurse Anesthetists*
- ◆ *Certified Nurse Midwives*

Advanced Practice Nurses must meet educational and clinical practice requirements beyond the basic nursing education and licensing required of all *RNs*.

19. What are the working conditions for Nurses in the United States?

Most Nurses work in well-lighted, comfortable healthcare facilities. *Home Health* and *Public Health Nurses* travel to patients' homes, schools, community centers, and other sites. Nurses may spend considerable time walking and standing. Patients in hospitals and nursing care facilities require 24-hour care; consequently, nurses in these institutions may work nights, weekends, and holidays.

RNs also may be on call—available to work on short notice. *Office, Occupational Health, and Public Health Nurses* are more likely to work regular business hours.

More than 1 in 5 *RNs* worked part time in 2002 and nearly 1 in 10 held more than one job.

20. Does profession of a Nurse in the USA have its hazards?

Nursing profession has its hazards, especially in hospitals, nursing care facilities, and clinics, in all three of which Nurses may care for individuals with infectious diseases. Nurses must observe rigid standardized guidelines to guard against disease and other dangers, such as those posed by radiation, accidental needle sticks, chemicals used to sterilize instruments, and anesthetics. In addition, they are vulnerable to back injury when moving patients, shocks from electrical equipment, and hazards posed by compressed gases.

21. Where are the US Nurses mostly employed?

As the largest healthcare occupation, *Registered Nurses* held about 2.3 million jobs in 2002. Almost 3 out of 5 jobs were in hospitals, in inpatient and outpatient departments. Others worked in offices of physicians, nursing care facilities, home healthcare services, employment services, government agencies, and outpatient care centers. The remainder worked mostly in social assistance agencies and educational services, public and private. About 1 in 5 *RNs* worked part time.

22. How to get Nursing License and the right to be considered RN?

In order to become a professional who is allowed to take *Nursing position* and to work with patients being in this position, two major requirements must be met:

First: A person must graduate from an *Approved Nursing Educational program in the USA (Nursing College)*

Second: A person above has to pass a *National Licensing Examination (NCLEX)* in order to obtain a *Nursing License* from a particular State and become *RN*

23. Can Nurses work as RNs in more than one State?

Nurses may be licensed in more than one State, by:

- ◆ The Examination
- ◆ The Endorsement of a license issued by another State,
- ◆ A Multi-State licensing agreement (which allow the *Nurse* that met the *RN's* requirement in one particular State to work as *RN* in the other State which is a party to such agreement)

24. Is the RN's License given once and forever?

All States require periodic renewal of *RN's licenses*, which may involve continuing education for approximately one or two weeks

25. What Educational Programs in the USA prepare Nursing professionals?

There are four major educational paths to *Registered Nursing*:

◆ Diploma.

Diploma programs, administered in hospitals, last about 3 years. Only a small and declining number of programs offer *Diploma Programs*.

◆ An Associate Degree in Nursing (ADN)

ADN programs, offered by community and junior colleges, take about 2 to 3 years to complete. About 700 *RN Programs* in 2002 were at the *ADN* level. Many *AND- and Diploma* educated nurses later enter *Bachelor's Programs* to prepare for a broader scope of nursing practice. Often, they can find a staff nurse position and then take advantage of tuition reimbursement benefits to work toward a *BSN* by completing one of many *RN-to-BSN programs*.

◆ A Bachelor's of Science Degree in Nursing (BSN)

BSN programs, offered by colleges and universities, take about 4 years to complete. In 2002, 678 nursing programs offered degrees at the *Bachelor's level*.

Generally, licensed graduates of any of the four types of educational programs qualify for entry-level positions as staff nurses.

◆ A Master's of Science in Nursing (MSN)

MSN Degree Programs in Nursing are also available and it takes about 3 years to complete.

26. What is the goal of Accelerated BSN Programs?

Accelerated BSN Programs are available for individuals who have a *Bachelor's* or higher degree in another field and who are interested in moving into *Nursing*. In 2002, more than 110 of these programs were available. Accelerated *BSN Programs* last 12 to 18 months and provide the fastest route to a *BSN* for individuals who already hold a degree.

Individuals considering nursing should carefully weigh the advantages and disadvantages of enrolling in a *BSN Program*, because, if they do, their advancement opportunities usually are broader. In fact, some career paths are open only to nurses with *Bachelor's* or other Advanced degrees (*Master's or PhD*). A *Bachelor's Degree* often is necessary for administrative positions and is a prerequisite for admission to *Graduate Nursing Programs (leading to Master's or PhD Degree)* in research, consulting, teaching, or a clinical specialization.

27. What is included into Nursing Education?

Nursing education includes:

- ◆ Classroom instructions
- ◆ Supervised clinical experience in hospitals and/or other healthcare facilities.

28. What main theoretical courses are taken during Nursing Education?

Anatomy, physiology, microbiology, chemistry, nutrition, psychology, other behavioral sciences, and nursing. Course work also includes the Liberal Arts.

29. What kind of training is provided during the Nursing education?

Supervised clinical experience is provided in hospital departments such as pediatrics, psychiatry, maternity, and surgery. A growing number of programs include clinical experience in nursing care facilities, public health departments, home health agencies, and ambulatory clinics.

30. What kind of moral character is expected from RN in the USA?

Nurses should be caring, sympathetic, responsible, and detail oriented. They must be able to direct or supervise others, correctly assess patients' conditions, and determine when consultation is required. Emotional stability is required to cope with human suffering, emergencies, and other stresses.

31. What are the conditions for RN's promotion?

Experience and good performance can lead to promotion to more responsible positions. In management, nurses can advance to *Assistant Head Nurse* or *Head nurse* and, from there, to *Assistant Director*, *Director*, and *Vice President*.

32. What are the requirements for management-level nursing positions?

Increasingly, management-level nursing positions require a **Graduate** or an **Advanced Degree in Nursing or Health Services Administration**. They also require leadership, negotiation skills, and good judgment. Graduate programs preparing executive-level nurses usually last about 2 years.

33. What kind of advancement can RN make within patient care?

Within patient care, nurses can move into a nursing specialty such as:

- ◆ *Clinical Nurse specialist*
- ◆ *Nurse practitioner*
- ◆ *Certified Nurse Midwife*
- ◆ *Certified Registered Nurse Anesthetist.*

These positions require about 2 years of graduate education leading to a *Master's Degree in Nursing (MSN)*.

34. What kind of business opportunity is available for RN in the USA?

Some nurses move into the business side of health care. Their nursing expertise and experience on a healthcare team equip them with the ability to manage ambulatory, acute, home health, and chronic care services. Employers—including hospitals, insurance companies, pharmaceutical manufacturers, and managed care organizations, among others—need **RNs** for health planning and development, marketing, consulting, policy development, and quality assurance. Other nurses work as college and university faculty or conduct research.

35. What kind of employment opportunity is available for RN in the USA?

Job opportunities for **RNs** are expected to be very good. Employment of **Registered Nurses** is expected to grow faster than the average for all occupations through 2012, and because the occupation is very large, many new jobs will result. In fact, more new jobs are expected to be created for **RNs** than for any other occupation.

36. Why the employment for RN's grow so unusually fast?

- ◆ Median age of the **Registered Nurse** population continues to rise
- ◆ Thousands of job openings will result from the need to replace experienced nurses who leave the occupation
- ◆ Faster-than-average growth will be driven by technological advances in patient care, which permit a greater number of medical problems to be treated
- ◆ Also the growth is due to the increasing emphasis on preventive care
- ◆ The number of older people, who are much more likely than younger people to need nursing care, is projected to grow rapidly.

37. What is the situation with recruiting RNs in the USA?

Employers in some parts of the country are reporting difficulty in attracting and retaining an adequate number of **RNs**, due primarily to an aging **RN** workforce and insufficient nursing school enrollments.

Imbalances between the supply of, and demand for, qualified workers should spur efforts to attract and retain qualified **RNs**.

Employers may restructure workloads, improve compensation and working conditions, and subsidize training or continuing education.

38. In which US healthcare sector employment for RNs is not expected to grow?

- ◆ Employment in hospitals, the largest sector, is expected to grow more slowly than in most other healthcare sectors. While the intensity of nursing care is likely to increase, requiring more nurses per patient, the number of inpatients (those who remain in the hospital for more than 24 hours) is not likely to increase much. Patients are being discharged earlier and more procedures are being done on an outpatient basis, both inside and outside hospitals.

39. In which sectors of the US healthcare employment for RNs is expected to grow?

- ◆ **Hospital outpatient facilities** (providing same-day surgery, rehabilitation, and chemotherapy)
- ◆ **Physicians' offices and i outpatient care centers** (freestanding ambulatory surgical and emergency centers) due to an increasing proportion of sophisticated procedures, which previously were performed only in hospitals.
- ◆ **Nursing care facilities** due to increases in the number of elderly, many of whom require long-term care. In addition, the financial pressure on hospitals to discharge patients as soon as possible should produce more admissions to nursing care facilities.
- ◆ **Specialized long-term rehabilitation units** that provide for stroke and head injury patients
- ◆ **Specialized units** that treat Alzheimer's victims.
- ◆ **Home healthcare** in response to the growing number of older persons with functional disabilities, consumer preference for care in the home, and technological advances that make it possible to bring increasingly complex treatments into the home.

Accordingly, employment is expected to grow faster than average in these places as healthcare in general expands.

40. Is the variety of employment settings increase for RNs in the USA?

The type of care demanded will require nurses who are able to perform complex procedures. In evolving integrated healthcare networks, nurses may rotate among various employment settings. Because jobs in traditional hospital nursing positions are no longer the only option, *RNs* will need to be flexible. Opportunities should be excellent, particularly for nurses with advanced education and training.

41. What are the projections for RNs earnings in the USA?

Median annual earnings of *Registered Nurses* were \$48,090 in 2002. The middle 50 percent earned between \$40,140 and \$57,490. The lowest 10 percent earned less than \$33,970, and the highest 10 percent earned more than \$69,670. Median annual earnings in the industries employing the largest numbers of registered nurses in 2002 were as follows:

Employment services	\$55,980
General medical and surgical hospitals	49,190
Home health care services	45,890
Offices of physicians	44,870
Nursing care facilities	43,850

42. What benefits are available for RNs in the USA?

Many employers offer flexible work schedules, childcare, educational benefits, and bonuses.

II. Ask Your Instructor!

1. What is the Length of the FCI Global CGFNS-NCLEX Online Review Course?

All FCI Global CGFNS-NCLEX Review Courses available either on *Educational Premises* or *Online* last 75 *Sessions* or 300 *Contact hours*.

2. What does it mean a *Session*?

A *Session* means 4 *Contact* hours

3. What does it mean a *Contact Hour*?

Contact hour means 50 minutes of studies.

4. How many *Sessions* are in one week?

Usually its 3 (three) 4(four) - hour *Sessions* in one week

5. What if there is a *Holliday* on a *Session* day?

Then all the *Sessions* are postponed exactly for the amount of the *Holidays* days.

6. What if a *Session* day is postponed for some reason?

Then all the *Sessions* are postponed exactly for the amount of the *Postponed* for any reasons days.

7. Who are the *Course* instructors?

The *Course* instructors are *Doctors (MDs)* and *RNs with Eastern European and American Credentials*

8. What is the language of the instruction?

The Language of the Instruction is English. But if necessary, some very difficult items will be translated into Russian, Ukrainian or other Eastern European Language (depending on the ethnicity of the lecturer)

9. How much time do I have to spend at home to be prepared for each *Session*?

Two hours of self-preparation before each *Session* is quite enough.

10. What is included into self-preparation?

Generally all we ask you to do is to read upfront the material appointed by your *Instructor*.

11. Why do I need to read the book before and not after the *Session*?

It's quite beneficial .You will find the most difficult/hardly explainable part of the lecture before it will be read. You can ask *Instructor Specific and Well Prepared Questions*. Statistic shows that people who spent at least 40-60 minutes in self-study before each session on regular basis improve their academic performance on 7-15 % faster and reach grades on 5-12 % higher than their classmates who don't do it on regular basis.

12. What do I need to do, when I cannot understand some parts of the text I due to the language problem?

Continue reading and don't try to translate with the help of the vocabulary. During the *Session* everything will be clarified by the *Instructor*.

13. What do I need to do, when I cannot understand some part of the text I am reading because I forgot some *Nursing staff*?

Continue reading. During the *Session* everything will be clarified by the *Instructor*.

14. Do I need to re-read a book after each Session?

It will be for good and enable you to define for yourself the most difficult/hardly explainable part of the material. Then you can ask *Instructor* your questions during consultation time.

15. Do I need to do tests on CDs during the Educational Session?

We recommend that you *Not to Start* doing these tests on your own.

16. Why don't I need to do tests on CDs during the Educational Session?

Problem with this self-study is that it's usually turns to the *Memory* and not to the *Logic and Test Taking Strategy*. *FCI Global USA* practices shows that people doing CDs through self-study usually pretty good in it because of the substantial *Mechanical Memorizing*.

When being given *Same Questions* in *Slightly Rephrased* view they *Aren't Able* to make 35-40%.

FCI Global USA CGFNS & NCLEX-RN Online Review Course is teaching how to exercise *Logic Knowledge* and *Test Taking Skills*, not *Mechanical Memory*.

17. When do I have to start to do the CD tests?

Usually we start it after third week of the *Course* when people develop enough knowledge of *Nursing theory, Medical terms and Scientific English*.

18. What do I have to do upon completion of the Course?

- ◆ Upon completion of the *Course* you will be given a *Report Card* which will show yours *Strength* and *Weakness* in different areas of nursing knowledge.
- ◆ Through our own test system we will discover your weakest areas prior to the Exam
- ◆ Our Instructors will make additional self-assessment test using our short review/targeted lectures/question sets. When you will do around 65-70 % on your test you are ready to take the board

19. Is it better to take the test immediately upon completion of the Course?

It will Depends on yours report card score

20. Is there any benefit in reviewing literature upon completion of the Course?

Yes, especially taking into account your card score/

21. Is it enough to make the test on CD given during session?

Difficult to predict. Number of questions done in training session is not an issue.

Counts what you have learned from these questions (and how you have done it)

However, people who successfully passed the board state that usually it should be between 8000-15000 questions. We have extensive library of the most updated board type questions, which could be adjusted according your specific needs

22. What is the right order of taking exams CGFNS/TOEFL or vice versa?

In our humble opinion CGFNS should comes first. Reason: You are going to learn scientific, college-level English during class. This just will prepare you to learn TOEFL faster and deeper and in turn save yours time and money for preparation to TOEFL